



Raltech Solutions

# Raltech Solutions

Company Profile

## Who we are

Raltech Solutions is a professional services business founded in the year 2012 and operates as a provider of IT solutions and consultancy services. Our strength is realised by utilising industry knowledge, experience and skills to formulate well revised strategic solutions to add value to our client's business.

## How We Work

At Raltech Solutions, our team of dynamic and solution-focused professionals is dedicated to inspiring and empowering clients to manage their IT infrastructure with a strategic business approach.

Outsourcing your complex IT management and services helps your business stay aligned with cutting-edge technologies. We manage your IT, so you can focus on running your business.

# Raltech Solutions



## Vision

Our vision is to create and drive future innovative and sustainable technological solutions in today's environment.

## Mission

Our mission is to utilize Information Technology solutions to empower individuals and organizations to get more done quicker.

## Our services

### Advisory Services

- We integrate into your business to understand how you do business.

### Software Development

- Unconventional and agile software development methodology.

### Managed Services

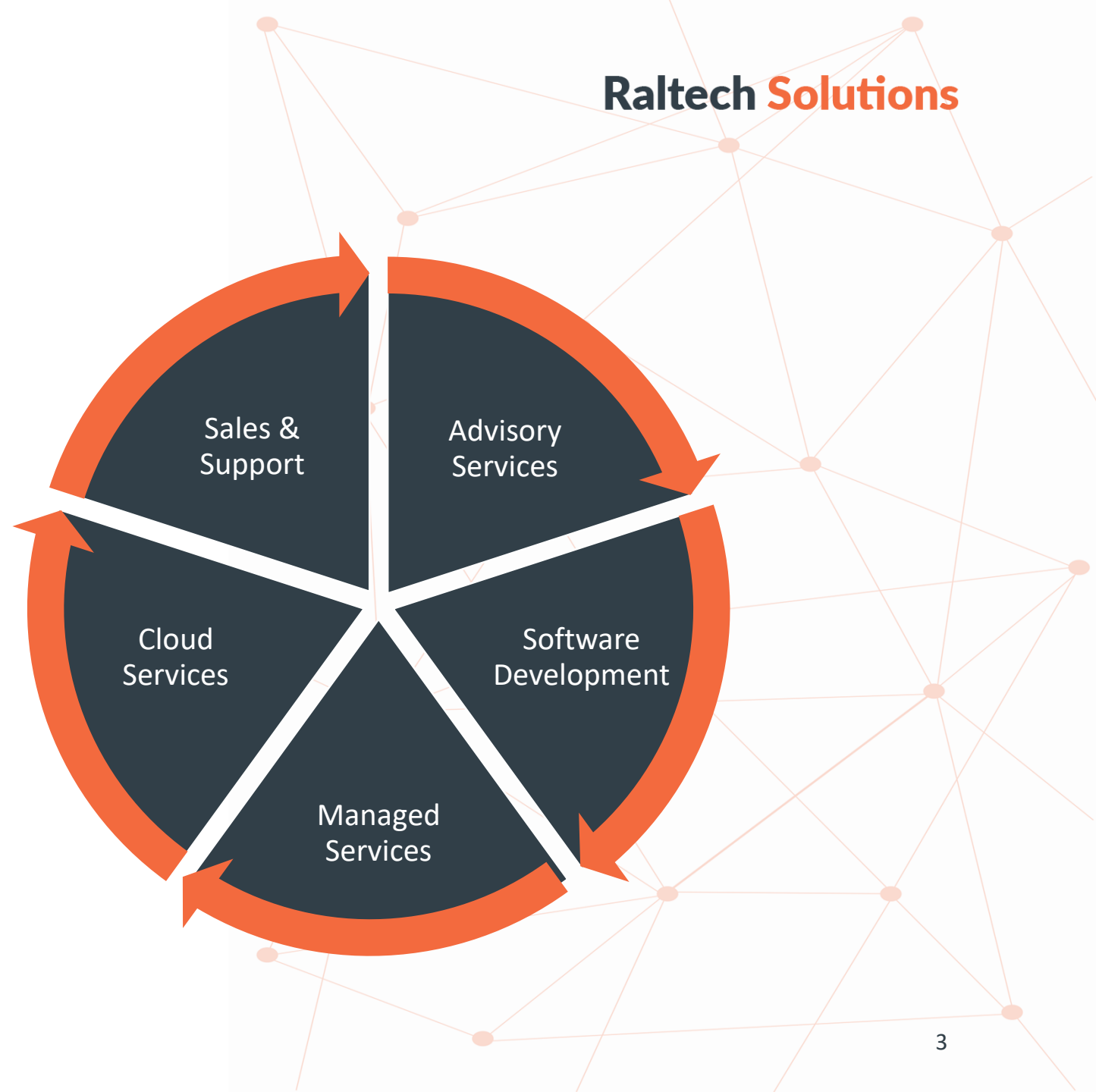
- Operational efficiency and business success.

### Cloud Services

- Protection from Cyber threats and attacks.

### Sales & Support

- Tomorrow's technology, today.



# Advisory services

Our service offering includes

## Professional Services

We immerse ourselves in your business processes to gain a deep understanding of how you operate. This approach ensures more effective collaboration and tailored IT technical expertise when needed

## IT Governance

Policies and Procedures.

## Infrastructure Planning

Prepare your business for the future with our value-driven services. We assist in planning your IT investments and infrastructure needs, ensuring alignment with your long-term goals.

## Business Analysis

Our dedicated professionals actively monitor and analyze your business growth to deliver tailored solutions that enhance operational efficiency.

## Partnerships

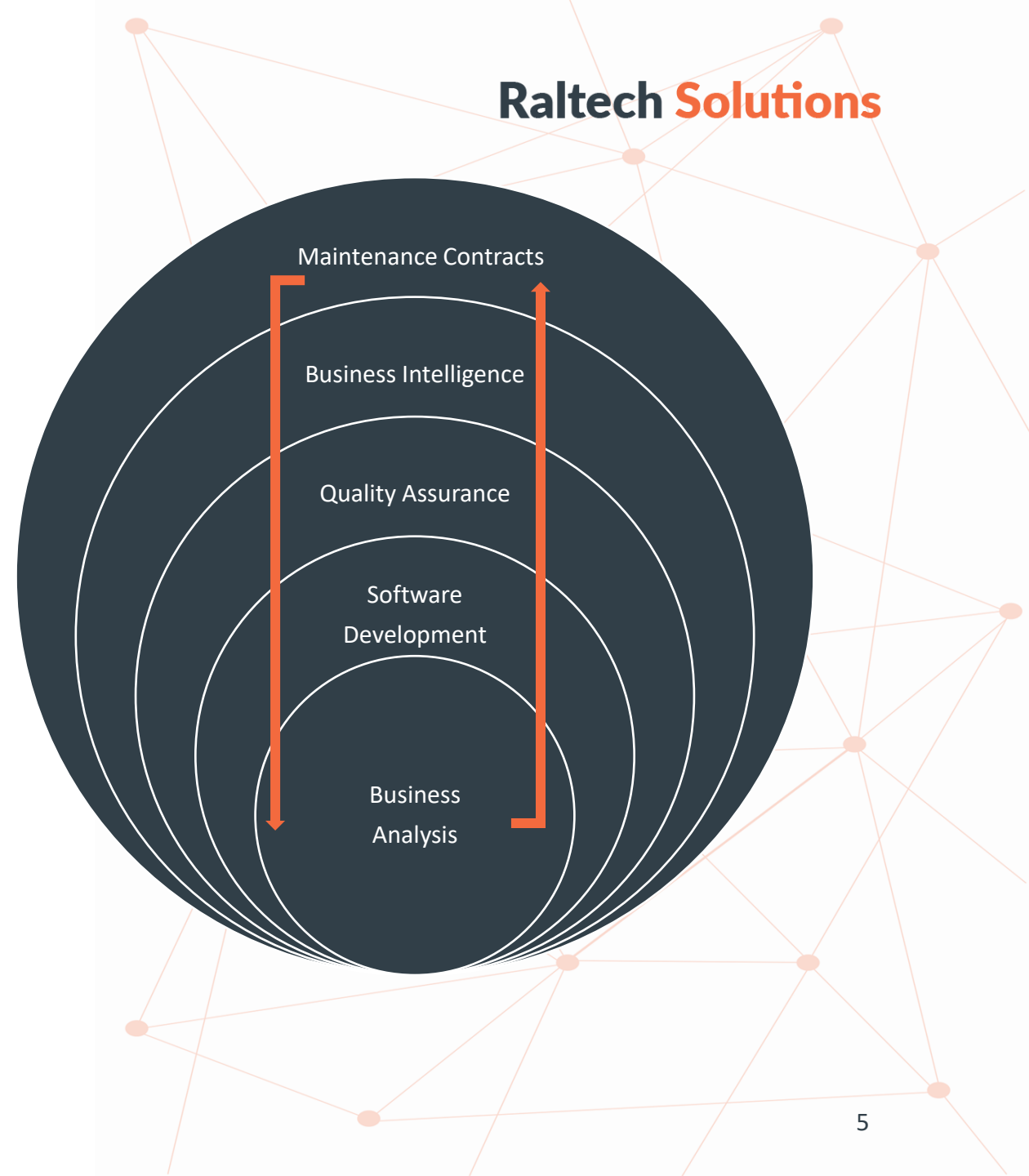
Collaborating with industry leaders has opened new opportunities to deliver your business the best solutions available in the market.

# Software development

We leverage agile and innovative software development strategies to deliver fast, market-ready solutions.

Our services include:


- **Business Analysis**
  - Requirements gathering
  - Business Use Cases
- **Software Development**
  - Custom-made software solutions
- **Software Testing**
  - Quality Assurance
  - Performance testing
- **Business Intelligence**
  - Analytics & Reporting
- **Maintenance Contracts**
  - Systems maintenance and enhancements



# Managed services

Our managed services and technical support, a cornerstone of operational efficiency and business success, ensure active continuity with 99% uptime.

Our service offering includes




**Remote Support**

- Manned Telephone Support.
- SLA Driven Assistance.
- 99% Fast Resolution Rate.



**Onsite Support**

- Face-to-face Technical Support Services.
- Accelerated Problem Resolution.



**SLA Contracts**

- Infrastructure Maintenance Contracts.
- Infrastructure Upgrades.
- Quality Assurance.



**Hardware Support**

- Servers, Laptop and Desktop Maintenance.
- Extended Warranties.
- Hardware Upgrades.

## Cloud services

### Let us help to protect your business

Protecting your business from cyber threats and attacks is essential for success and growth. Your information is one of your most valuable assets, and we are here to safeguard it.

Our integrated cloud services provide a comprehensive suite of tools and resources designed to manage and secure your IT infrastructure effectively.

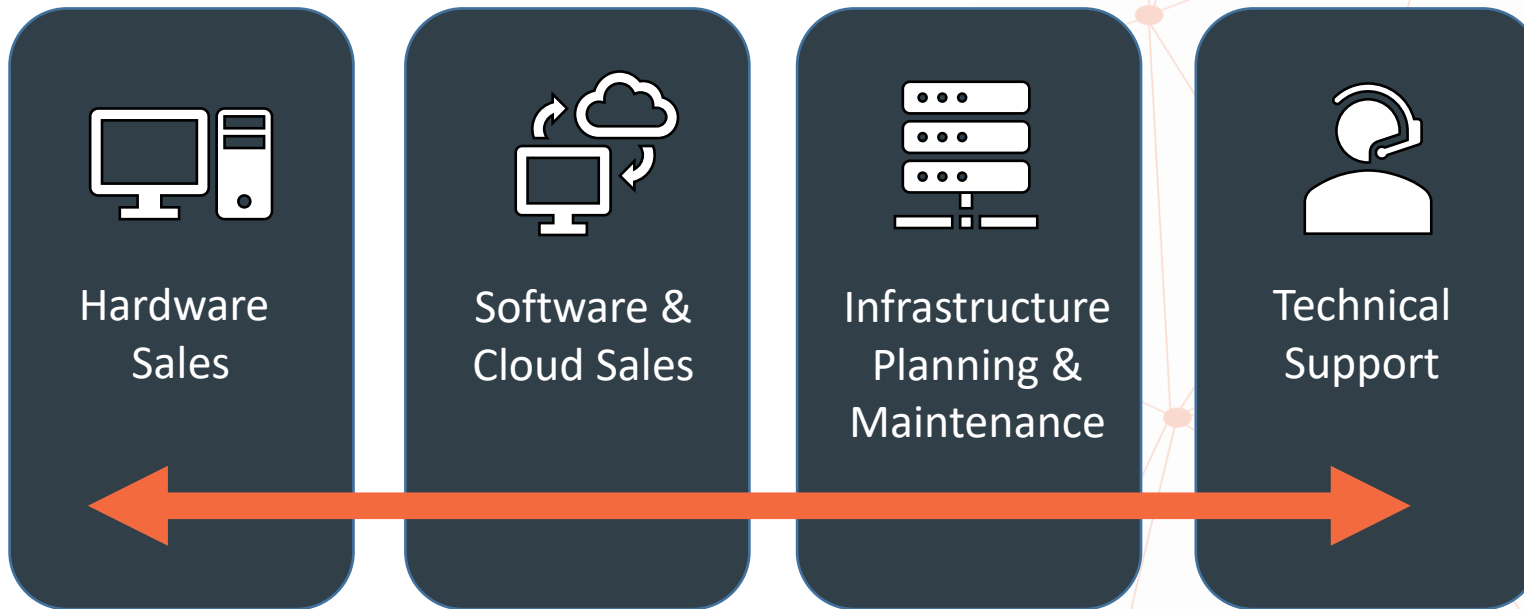
We also offer cloud backups and restoration services, ensuring seamless data recovery as part of your Business Continuity Management strategy.



## Sales & support

**Raltech Solutions**

We provide hardware and off-the-shelf software solutions to a variety of industries. Our expertise ranges from server sales to infrastructure planning and maintenance and technical support services.





Our partners



Raltech Solutions

## Our clients

THE SHARD



*Selamolela Inc.*

*Quick Quality Legal Services.*

Raltech Solutions

mojastore.co.za

Contact us

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